

## Driver App User Guide

### Purpose:

The purpose of this user guide is to provide a step-by-step guide to experience the end-to-end process from ride booking to driver acceptance to ride completion along with relevant status updates at each stage for both the user and driver.

**Note:** To experience the driver app and the user app (Experience Centre) simultaneously, you must login through two different browsers or you can also use an incognito browser in order to view and differentiate the process flow for a driver and a user.

To experience booking a ride and driver acceptance of a particular ride, ensure to pick the same taxi on the user app as that of the Driver app that you are logged into.

For example, if the driver on the Driver app is Yasir Yelleh from Green Tourist Taxi, you would have to pick Green Tourist Taxi on the user app.

### Steps:

1. Login to:

[driver-infra1.becknprotocol.io](http://driver-infra1.becknprotocol.io) for Yasir Yelleh from Green Tourist Taxi or  
[Driver-infra2.becknprotocol.io](http://Driver-infra2.becknprotocol.io) for Banna Jallow from Carpool Taxi

2. Use credentials

User ID: [Nikhilsharma33@gmail.com](mailto:Nikhilsharma33@gmail.com)

Password: 12345

3. If your current location is not Banjul - Gambia, you can set the location to Banjul with the following steps:

- Right click on the page and click on “Inspect”
- Click on the settings icon
- Click on “Locations”
- Click on Add Location
- Enter Name of location as **Banjul**
- Enter Latitude and Longitude as **13.45129** and **-16.573** respectively
- Enter Time Zone as **GMT** and Locale as **en-GM** and save
- Refresh the page, log out and log back in with the same credentials
- Go online by pushing the top right button called “**Offline**” to make your driver status “**Available**”
- The driver app will now look for rides continuously

4. On the user app, enter the drop location and select the same taxi as you have logged into on the driver's app and proceed with cash as payment option.
5. On the driver app, you will receive a **New Ride Request**. Accept/Decline the ride request
6. On the user app, Ride status shows as **Confirmed** if you have accepted the ride on Driver app
7. On the driver app, status changes to **"Going for Pickup"** after accepting the ride
8. On the user app, status changes to **"Reaching Pickup Location"**
9. On the driver app, click on **"Start Ride"**
10. On the user app, status changes to **"In progress"**
11. On the driver app, click on **"End ride"**
12. On the user app, status changes to **"Completed"**

That marks the end of the ride on both the applications.

If you are facing any issues, reach out to us at [contact@foundationfordigitaleconomy.org](mailto:contact@foundationfordigitaleconomy.org)