User Guide: Beckn Experience Centre

Experience booking a cab on an imaginative open mobility network platform enabled through the Beckn Experience Centre (BEC)

To access the Beckn Experience Centre, click here:
https://experience-guide.becknprotocol.io/select-experience

Step 1: To get started, click on **"Enabling Smart Gambia"**

Step 2: To understand the current scenario in mobility and challenges in Gambia, click on **"Imagine with us"**

Step 3: To get a real-time experience of what the future in mobility could be in Gambia, click on **"World with Beckn"**

> Step 3.A: To enable **discovery** of taxis, enter **'pick-up location'** as Banjul, The Gambia And '**drop location'** as Serekunda, The Gambia. Click on **'Search Rides'**
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> Step 3.B: Wait for a few seconds to receive a **list of Taxi options** such as Musa Taxi, Mo's Taxi, etc.
> **'Select'** a Taxi of your choice
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> Step 3.C: The next page will display pickup and drop locations. Click on '**Ride Now'** and enter your '**Name'** and '**Number'.** Click on **'Confirm & Proceed'** to confirm order
>
> Step 3.D: Click on the **circle next to Cash** to select that as your payment method and click on **'Book Now'**
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> Step 3.E: The ride is now confirmed, and you receive the name of the driver and cab details like registration number and model of the car.
> Click on the name of the driver, to display call and contact support options.
> You also get the option to **'Cancel Ride**
>
> Step 3.F: Upon clicking **'Cancel Ride',** it will display options stating reasons for cancellation.
> To select a reason, click on the **circle next to the reason** and **'Cancel Ride'**
> It will display as "Booking Cancelled", click on **'Okay'**
>
> Step 3.G: You will then receive 2 options to **'Go Back Home**' or to **'Continue Ride'**
> Click on any one and both the options redirect you to the home page of the mobility experience.
> That marks the end of the open mobility experience in The Gambia!